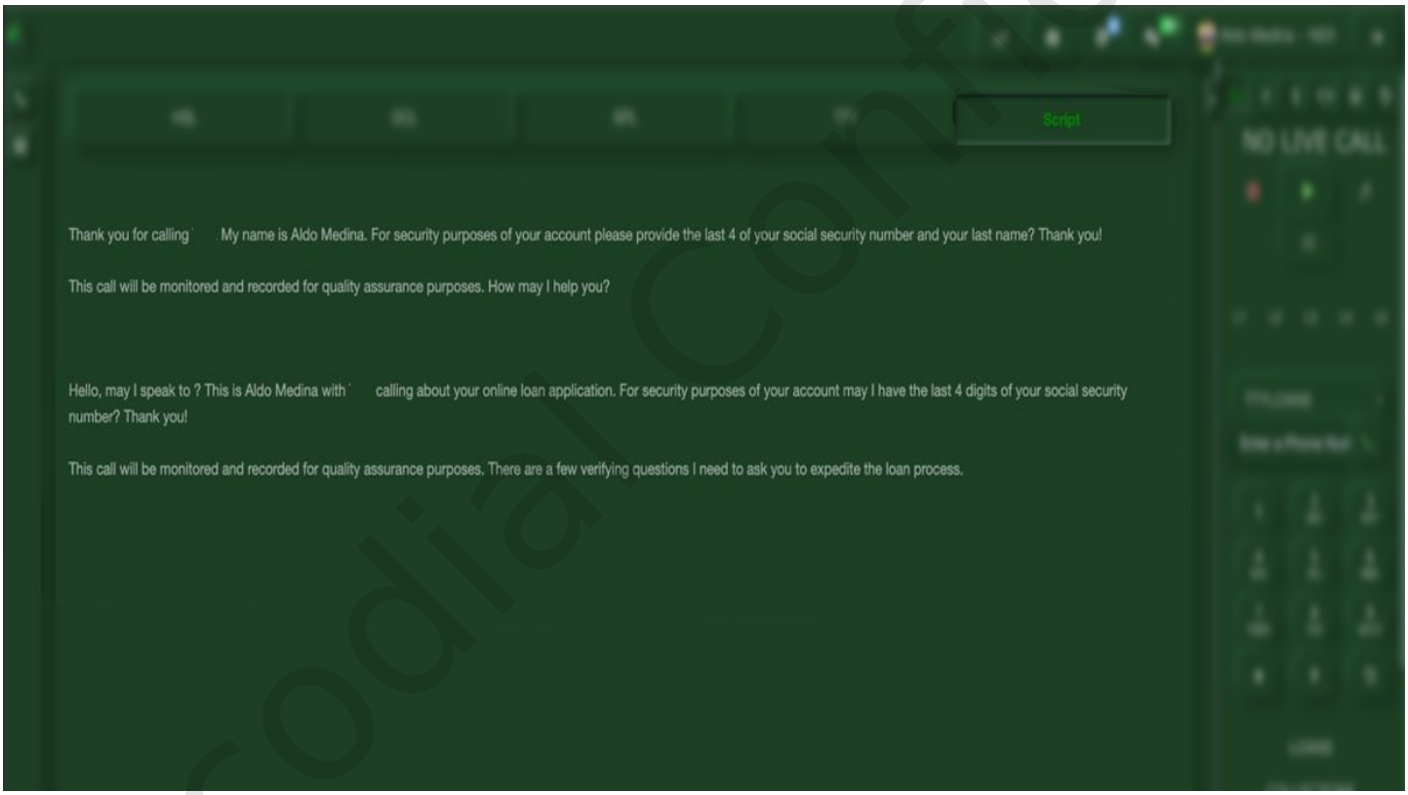
Script / CRM Panel

This section defines the tools available to agents during interactions, allowing them to access information and capture data efficiently.

- **Dynamic Script**
  Provides adaptable call scripts that change based on the interaction, guiding agents through conversations.
- **Forms**
  Allows agents to input and manage data in real time during the call.
- **CRM Integration (iframe or native)**
  Enables access to CRM systems either through embedded views (iframe) or direct native integration within the platform.



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