

Script / CRM Panel

This section defines the tools available to agents during interactions, allowing them to access information and capture data efficiently.

- **Dynamic Script**

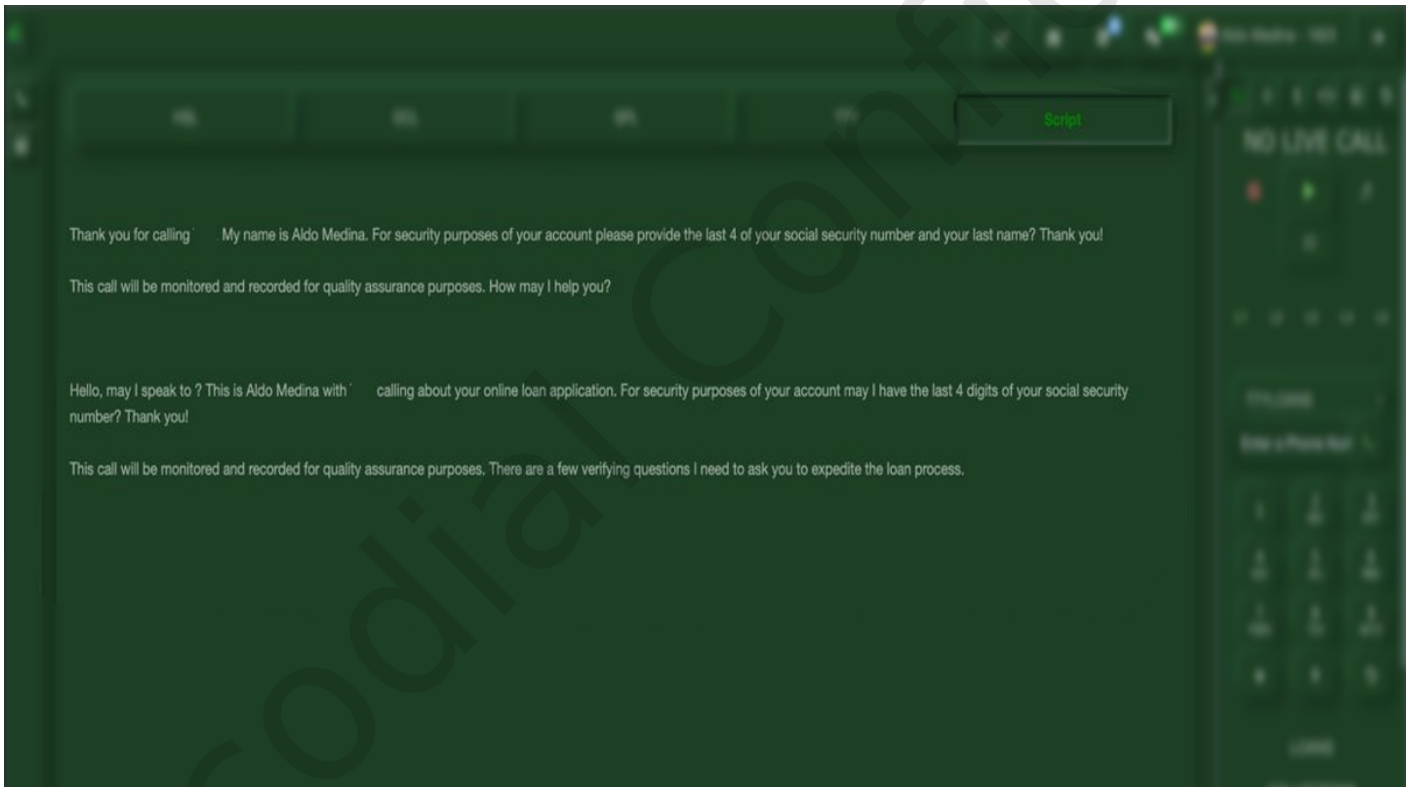
Provides adaptable call scripts that change based on the interaction, guiding agents through conversations.

- **Forms**

Allows agents to input and manage data in real time during the call.

- **CRM Integration (iframe or native)**

Enables access to CRM systems either through embedded views (iframe) or direct native integration within the platform.



Revision #3

Created 30 March 2026 20:50:27 by Aldo

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