Call Times

- Get All Predefined Call Time Settings
- Get Specific Call Time Configuration

Get All Predefined Call Time Settings

API: goGetAllCalltimes

Description

This endpoint retrieves all predefined call time configurations in the system. Each configuration defines allowed call time ranges for each day of the week, typically used for campaign scheduling or restrictions.

□□ URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCalltimes/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

□□ Required Parameters

Parameter	Value	Description
goAction	goGetAllCalltimes	Action to perform
goUser	MyUser	API authorized user.
goPass	MyPass	Authorized user's password.

Parameter	Value	Description
responsetype	json/xml	Format of the response (`json` recommended).

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php?goAction=goGetAllCalltimes&goUser=MyUser&goPass=MyPass&responsetype=json"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=goGetAllCalltimes" \
  --data-urlencode "goUser=MyUser" \
  --data-urlencode "goPass=MyPass" \
  --data-urlencode "responsetype=json"
```

Example Response


```
{
   "result": "success",
   "call_time_id": [
      "24hrs",
      "7am6pm",
      "CLOSED",
      "7am6pmMF",
      "7am8pmMF",
      "24hours"
```

```
],
"call_time_name": [
    "24 Hours",
    "7am6pm",
    "CLOSED",
    "7am6pm M to F",
    "7am8pmMF",
    "24 Hours"
],
"ct_default_start": [
    0,
    700,
    2400,
    700,
    700,
    0
],
"ct_default_stop": [
    2400,
    1800,
    2400,
    1800,
    2000,
    2400
],
"ct_sunday_start": [
    0,
    0,
    0,
    0,
    900,
    0
],
"ct_sunday_stop": [
    0,
    0,
    0,
    0,
    1700,
    0
],
```

```
"ct_monday_start": [
    0,
    700,
    0,
    700,
    700,
    0
],
"ct_monday_stop": [
    0,
    1800,
    0,
    1800,
    2000,
    0
],
"ct_tuesday_start": [
    0,
    700,
    0,
    700,
    700,
    0
],
"ct_tuesday_stop": [
    0,
    1800,
    0,
    1800,
    2000,
    0
],
"ct_wednesday_start": [
    0,
    700,
    0,
    700,
    700,
    0
],
"ct_wednesday_stop": [
```

```
    0,
    1800,
    0,
    1800,
    2000,
    0
],
"ct_thursday_start": [
    0,
    700,
    0,
    700,
    700,
    0
],
"ct_thursday_stop": [
    0,
    1800,
    0,
    1800,
    2000,
    0
],
"ct_friday_start": [
    0,
    700,
    0,
    700,
    700,
    0
],
"ct_friday_stop": [
    0,
    1800,
    0,
    1800,
    2000,
    0
],
"ct_saturday_start": [
    0,
```

```
        700,
        0,
        0,
        700,
        0
    ],
    "ct_saturday_stop": [
        0,
        1600,
        0,
        0,
        1600,
        0
    ],
    "user_group": [
        "---ALL---",
        "---ALL---",
        "---ALL---",
        "---ALL---",
        "---ALL---",
        "---ALL---"
    ]
}
```

Get Specific Call Time Configuration

API: goGetCalltimeInfo

Description

This endpoint retrieves detailed information about a specific call time configurations. This includes the default call time ranges for each day of the week, any custom after-hours configurations, and comments associated with the call time settings. It is useful for understanding the permitted call windows and any specific rules applied to different days.

URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCalltimes/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

Required Parameters

Parameter	Value	Description
goAction	goGetAllCalltimes	Action to perform

Parameter	Value	Description
goUser	MyUser	API authorized user.
goPass	MyPass	Authorized user's password.
call_time_id	"weekdays-example"	The ID of the call time configuration you want to retreive.
responsetype	json/xml	Format of the response (`json` recommended).

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php?goAction=goGetCalltimeInfo&goUser=MyUser&goPass=MyPass&responsetype=json&call_time_id=weekdays-example"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=goGetCalltimeInfo" \
  --data-urlencode "goUser=MyUser" \
  --data-urlencode "goPass=MyPass" \
  --data-urlencode "responsetype=json" \
  --data-urlencode "call-time-id=weekdays-example" \
```

Example Response

```
{
   "result": "success",
```

```
    "id": 14,
    "call_time_id": "weekdays-example",
    "call_time_name": "weekdays-example",
    "call_time_comments": "weekdays-example_7am6pm_7am4pm-Saturday",
    "ct_default_start": 700,
    "ct_default_stop": 1800,
    "ct_sunday_start": 0,
    "ct_sunday_stop": 0,
    "ct_monday_start": 700,
    "ct_monday_stop": 1800,
    "ct_tuesday_start": 700,
    "ct_tuesday_stop": 1800,
    "ct_wednesday_start": 700,
    "ct_wednesday_stop": 1800,
    "ct_thursday_start": 700,
    "ct_thursday_stop": 1800,
    "ct_friday_start": 700,
    "ct_friday_stop": 1800,
    "ct_saturday_start": 700,
    "ct_saturday_stop": 1600,
    "ct_state_call_times": "",
    "default_afterhours_filename_override": "",
    "sunday_afterhours_filename_override": "",
    "monday_afterhours_filename_override": "",
    "tuesday_afterhours_filename_override": "",
    "wednesday_afterhours_filename_override": "",
    "thursday_afterhours_filename_override": "",
    "friday_afterhours_filename_override": "",
    "saturday_afterhours_filename_override": "",
    "user_group": "---ALL---",
    "ct_holidays": ""
}
```


Response Fields

Field	Description
id	The unique identifier for the call time entry.

Field	Description
call_time_id	The ID of the call time configuration.
call_time_name	The name of the call time configuration.
call_time_comments	Additional comments or description for the call time configuration.
ct_default_start	Default start time in military format (HHMM).
ct_default_stop	Default stop time in military format (HHMM).
ct_sunday_start	Call start time for Sunday (HHMM). The value 0 to use the default settings.
ct_sunday_stop	Call stop time for Sunday (HHMM). The value 0 to use the default settings.
ct_state_call_times	Custom state-specific call times, if any.
default_afterhours_filename_override	Custom audio file for after-hours calls (default).
sunday_afterhours_filename_override	Custom audio file for after-hours calls on Sunday.
user_group	The user group associated with this call time configuration.
ct_holidays	Configured holidays for the call time setting.

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