

# Call Times

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# Get All Predefined Call Time Settings

## API: goGetAllCalltimes

### Description

This endpoint retrieves all predefined call time configurations in the system. Each configuration defines allowed call time ranges for each day of the week, typically used for campaign scheduling or restrictions.

### URL

<https://DOMAIN.crocodial.net/goAPIv2/goCalltimes/goAPI.php>

**Note:** Replace `DOMAIN` with the specific domain you want to query.

### Required Parameters

Parameter	Value	Description
goAction	goGetAllCalltimes	Action to perform
goUser	MyUser	API authorized user.
goPass	MyPass	Authorized user's password.

Parameter	Value	Description
responsetype	json/xml	Format of the response ( json recommended).

**Note:** This endpoint uses body parameters for authentication instead of tokens or headers.

## Request Examples:

### GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php?goAction=goGetAllCalltimes&goUser=MyUser&goPass=MyPass&responsetype=json"
```

### POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php" \  
-H "Content-Type: application/x-www-form-urlencoded" \  
--data-urlencode "goAction=goGetAllCalltimes" \  
--data-urlencode "goUser=MyUser" \  
--data-urlencode "goPass=MyPass" \  
--data-urlencode "responsetype=json"
```

## Example Response

```
{  
  "result": "success",  
  "call_time_id": [  
    "24hrs",  
    "7am6pm",  
    "CLOSED",  
    "7am6pmMF",  
    "7am8pmMF",  
    "24hours"  
  ]  
}
```

```
],  
"call_time_name": [  
  "24 Hours",  
  "7am6pm",  
  "CLOSED",  
  "7am6pm M to F",  
  "7am8pmMF",  
  "24 Hours"  
],  
"ct_default_start": [  
  0,  
  700,  
  2400,  
  700,  
  700,  
  0  
],  
"ct_default_stop": [  
  2400,  
  1800,  
  2400,  
  1800,  
  2000,  
  2400  
],  
"ct_sunday_start": [  
  0,  
  0,  
  0,  
  0,  
  900,  
  0  
],  
"ct_sunday_stop": [  
  0,  
  0,  
  0,  
  0,  
  1700,  
  0  
],
```

"ct\_monday\_start": [

0,

700,

0,

700,

700,

0

],

"ct\_monday\_stop": [

0,

1800,

0,

1800,

2000,

0

],

"ct\_tuesday\_start": [

0,

700,

0,

700,

700,

0

],

"ct\_tuesday\_stop": [

0,

1800,

0,

1800,

2000,

0

],

"ct\_wednesday\_start": [

0,

700,

0,

700,

700,

0

],

"ct\_wednesday\_stop": [

```
0,
1800,
0,
1800,
2000,
0
],
"ct_thursday_start": [
0,
700,
0,
700,
700,
0
],
"ct_thursday_stop": [
0,
1800,
0,
1800,
2000,
0
],
"ct_friday_start": [
0,
700,
0,
700,
700,
0
],
"ct_friday_stop": [
0,
1800,
0,
1800,
2000,
0
],
"ct_saturday_start": [
0,
```

```
    700,  
    0,  
    0,  
    700,  
    0  
  ],  
  "ct_saturday_stop": [  
    0,  
    1600,  
    0,  
    0,  
    1600,  
    0  
  ],  
  "user_group": [  
    "---ALL---",  
    "---ALL---",  
    "---ALL---",  
    "---ALL---",  
    "---ALL---",  
    "---ALL---"  
  ]  
}
```

# Get Specific Call Time Configuration

## API: goGetCalltimeInfo

### Description

This endpoint retrieves detailed information about a specific call time configurations. This includes the default call time ranges for each day of the week, any custom after-hours configurations, and comments associated with the call time settings. It is useful for understanding the permitted call windows and any specific rules applied to different days.

### URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCalltimes/goAPI.php

**Note:** Replace `DOMAIN` with the specific domain you want to query.

### Required Parameters

Parameter	Value	Description
goAction	goGetAllCalltimes	Action to perform

Parameter	Value	Description
goUser	MyUser	API authorized user.
goPass	MyPass	Authorized user's password.
call_time_id	"weekdays-example"	The ID of the call time configuration you want to retrieve.
responsetype	json/xml	Format of the response ( <code>json</code> recommended).

**Note:** This endpoint uses body parameters for authentication instead of tokens or headers.

## Request Examples:

### GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php?goAction=goGetCalltimeInfo&goUser=MyUser&goPass=MyPass&responsetype=json&call_time_id=weekdays-example"
```

### POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCalltimes/goAPI.php" \  
-H "Content-Type: application/x-www-form-urlencoded" \  
--data-urlencode "goAction=goGetCalltimeInfo" \  
--data-urlencode "goUser=MyUser" \  
--data-urlencode "goPass=MyPass" \  
--data-urlencode "responsetype=json" \  
--data-urlencode "call-time-id=weekdays-example" \  

```

## Example Response

```
{  
  "result": "success",  
}
```

```
"id": 14,
"call_time_id": "weekdays-example",
"call_time_name": "weekdays-example",
"call_time_comments": "weekdays-example_7am6pm_7am4pm-Saturday",
"ct_default_start": 700,
"ct_default_stop": 1800,
"ct_sunday_start": 0,
"ct_sunday_stop": 0,
"ct_monday_start": 700,
"ct_monday_stop": 1800,
"ct_tuesday_start": 700,
"ct_tuesday_stop": 1800,
"ct_wednesday_start": 700,
"ct_wednesday_stop": 1800,
"ct_thursday_start": 700,
"ct_thursday_stop": 1800,
"ct_friday_start": 700,
"ct_friday_stop": 1800,
"ct_saturday_start": 700,
"ct_saturday_stop": 1600,
"ct_state_call_times": "",
"default_afterhours_filename_override": "",
"sunday_afterhours_filename_override": "",
"monday_afterhours_filename_override": "",
"tuesday_afterhours_filename_override": "",
"wednesday_afterhours_filename_override": "",
"thursday_afterhours_filename_override": "",
"friday_afterhours_filename_override": "",
"saturday_afterhours_filename_override": "",
"user_group": "---ALL---",
"ct_holidays": ""
}
```

## Response Fields

Field	Description
<b>id</b>	The unique identifier for the call time entry.

Field	Description
<b>call_time_id</b>	The ID of the call time configuration.
<b>call_time_name</b>	The name of the call time configuration.
<b>call_time_comments</b>	Additional comments or description for the call time configuration.
<b>ct_default_start</b>	Default start time in military format (HHMM).
<b>ct_default_stop</b>	Default stop time in military format (HHMM).
<b>ct_sunday_start</b>	Call start time for Sunday (HHMM). The value 0 to use the default settings.
<b>ct_sunday_stop</b>	Call stop time for Sunday (HHMM). The value 0 to use the default settings.
<b>ct_state_call_times</b>	Custom state-specific call times, if any.
<b>default_afterhours_filename_override</b>	Custom audio file for after-hours calls (default).
<b>sunday_afterhours_filename_override</b>	Custom audio file for after-hours calls on Sunday.
<b>user_group</b>	The user group associated with this call time configuration.
<b>ct_holidays</b>	Configured holidays for the call time setting.