Campaigns

- Get Specific Campaign Details
- Fetch All Campaigns Information
- Get Current Leads on Hopper by Campaign

Get Specific Campaign Details

API: getCampaignInfo

Description

Retrieves detailed information about a specific campaign, including its settings, dial statuses, configurations, and associated transfer groups.

□□ URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCampaigns/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

□□ Required Parameters

Parameter	Value	Description
goAction	getCampaignInfo	Action to retrieve campaign details and settings.
goUser	MyUser	API authorized user.

Parameter	Value	Description
goPass	MyPass	Password for the API authorized user.
campaign_id	MyCampaignID	The ID of the campaign you want to retrieve information for.
responsetype	json/xml	Format of the response (`json` recommended).

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php?goAction=getCampaignInfo&goUser=MyUser&goPass=MyPass&campaign_id=MyCampaignID&responsetype=json"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=getCampaignInfo" \
  --data-urlencode "goUser=MyUser" \
  --data-urlencode "goPass=Mypass" \
  --data-urlencode "responsetype=json" \
  --data-urlencode "campaign_id=11111111"
```

Example Response

```
{
  "result": "success",
```

```
  "data": {
    "campaign_id": "1234567",
    "campaign_name": "CUTSERVICE",
    "active": "Y",
    "dial_status_a": null,
    "dial_status_b": "",
    "lead_order": "DOWN_LAST_CALL_TIME",
    "hopper_level": 1000,
    "auto_dial_level": "3",
    "next_agent_call": "longest_wait_time",
    "local_call_time": "24hrs",
    "dial_timeout": 30,
    "dial_prefix": "903",
    "campaign_cid": "123456789",
    "campaign_script": "SCRIPT001",
    "campaign_recording": "ALLFORCE",
    "closer_campaigns": "AGENTDIRECT, CUTSERVICE",
    "drop_call_seconds": 1,
    "drop_action": "IN_GROUP",
    "wrapup_seconds": 0,
    "manual_dial_list_id": 999999999,
    "queue_priority": 50,
    "default_xfer_group": "AGENTDIRECT",
    "survey_method": "AGENT_XFER",
    "survey_dtmf_digits": "1238",
    "survey_xfer_exten": "8300",
    "use_internal_dnc": "Y",
    "manual_dial_timeout": "30",
    "three_way_call_cid": "CAMPAIGN",
    "three_way_dial_prefix": "903",
    "callback_days_limit": 0,
    "campaign_description": null,
    "campaign_calldate": "2025-05-07 11:51:49"
  },
  "campaign_type": "OUTBOUND",
  "custom_fields_launch": "ONCALL"
}
```

Response Structure

Field	Type	Description
`data`	`object`	Contains all the campaign details.
└─ `campaign_id`	`string`	Unique ID of the campaign.
└─ `campaign_name`	`string`	The name of the campaign.
└─ `active`	`string`	Whether the campaign is active (`Y`) or not (`N`).
└─ `dial_status_a` to `dial_status_e`	`string`	The dial statuses associated with the campaign.
└─ `lead_order`	`string`	Specifies the order of leads in the hopper.
└─ `hopper_level`	`number`	Number of leads loaded into the hopper.
└─ `auto_dial_level`	`string`	The auto-dial level for the campaign.
└─ `next_agent_call`	`string`	Specifies the method for the next agent call assignment.
└─ `local_call_time`	`string`	Time restrictions for dialing.
└─ `dial_timeout`	`number`	Time in seconds before the call times out.
└─ `dial_prefix`	`string`	The prefix added to dialed numbers.
└─ `campaign_cid`	`string`	Caller ID for the campaign.
└─ `campaign_script`	`string`	The script associated with the campaign.
└─ `campaign_recording`	`string`	Indicates the call recording policy.
└─ `closer_campaigns`	`string`	List of related closer campaigns.
└─ `drop_call_seconds`	`number`	Seconds before considering the call as "dropped".
└─ `drop_action`	`string`	Action to take when a call is dropped.
└─ `wrapup_seconds`	`number`	Time for agents to wrap up after a call.
└─ `wrapup_message`	`string`	Message displayed during the wrap-up.
└─ `manual_dial_list_id`	`number`	List ID for manual dialing.
└─ `queue_priority`	`number`	Priority of this campaign in the call queue.
└─ `default_xfer_group`	`string`	Default transfer group for calls.

Field	Type	Description
└─ survey_method	string	Method for handling survey calls (e.g., AGENT_XFER).
└─ survey_dtmf_digits	string	DTMF digits used for survey responses.
└─ survey_xfer_exten	string	Extension for survey transfers.
└─ use_internal_dnc	string	Whether the campaign uses the internal Do Not Call list (Y / N).
└─ manual_dial_timeout	string	Timeout for manual dial attempts.
└─ three_way_call_cid	string	Caller ID for three-way calls.
└─ three_way_dial_prefix	string	Dial prefix for three-way calls.
└─ callback_days_limit	number	Maximum days allowed for scheduled callbacks.
└─ campaign_description	string	Optional description of the campaign.
└─ campaign_calldate	string	The last call date for this campaign.
campaign_type	string	Specifies if the campaign is INBOUND, OUTBOUND, or BLENDED.
custom_fields_launch	string	Indicates if custom fields are launched during the call (ONCALL).

Fetch All Campaigns Information

API: goGetAllCampaigns

Description

This endpoint provides a detailed list of all campaigns configured in the system, along with their properties and current status. The response includes essential information about each campaign, such as the name, dialing method, auto-dial level, and its activation status.

URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCampaigns/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

Required Parameters

Parameter	Value	Description
goAction	**goGetAllCampaigns**	Action to retrieve all campaigns.
goUser	MyUser	API authorized user.

Parameter	Value	Description
goPass	MyPass	Password for the API authorized user.
responsetype	json/xml	Format of the response (`json` recommended).

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php?goAction=goGetAllCampaigns&goUser=MyUser&goPass=MyPass&responsetype=json"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=goGetAllCampaigns" \
  --data-urlencode "goUser=MyUser" \
  --data-urlencode "goPass=Mypass" \
  --data-urlencode "responsetype=json"
```

Example Response


```
{
   "result": "success",
   "data": {
      "rows": [
```

```
        {
          "id": "99999999",
          "campaign_name": "SERVERS",
          "dialer": "Y",
          "campaign_vdad_exten": "Y",
          "list_order_mix": "Y",
          "dial_method": "POWER DIAL",
          "auto_dial_level": "3",
          "active": "Y"
        },
        {
          "id": "88888888",
          "campaign_name": "DEFAULT",
          "dialer": "N",
          "campaign_vdad_exten": "Y",
          "list_order_mix": "Y",
          "dial_method": "POWER DIAL",
          "auto_dial_level": "0",
          "active": "Y"
        },
        {
          "id": "77777777",
          "campaign_name": "COLLECTIONS",
          "dialer": "Y",
          "campaign_vdad_exten": "Y",
          "list_order_mix": "Y",
          "dial_method": "POWER DIAL",
          "auto_dial_level": "2",
          "active": "Y"
        },
       ...
      ]
   }
}
```


Response Fields

Field	Description
`id`	Unique identifier of the campaign.
`campaign_name`	Name of the campaign.
`dialer`	Indicates if the campaign is configured for auto-dial (`Y`) or not (`N`).
`campaign_vdad_exten`	Defines if the campaign uses Answering Machine Detection (AMD).
`list_order_mix`	Indicates if the leads are mixed during the dialing process.
`dial_method`	The dialing method used: "POWER DIAL", "PREDICTIVE", or "PREVIEW".
`auto_dial_level`	Auto-dial level (number of channels per agent).
`active`	Specifies if the campaign is active (`Y`) or inactive (`N`).

Get Current Leads on Hopper by Campaign

API: getLeadsOnHopper

Description

This endpoint retrieves all leads currently in the hopper for a specific campaign. The hopper is a queue of leads that are ready to be dialed. The response includes detailed lead information such as loan ID, phone number, call disposition, source, list name, and an HTML button to delete the lead.

URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCampaigns/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

Required Parameters

Parameter	Value	Description
goAction	**getLeadsOnHopper**	Action to get the leads for a specific campaign.

Parameter	Value	Description
goUser	MyUser	API authorized user.
goPass	MyPass	Password for the API authorized user.
campaign_id	ID-Campaign (number)	Campaign identifier to search hopper.
responsetype	json/xml	Format of the response (`json` recommended).

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php?goAction=getLeadsOnHopper&goUser=MyUser&goPass=MyPass&responsetype=json&campaign_id=123456"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=getLeadsOnHopper" \
  --data-urlencode "goUser=MyUser" \
  --data-urlencode "goPass=Mypass" \
  --data-urlencode "campaign_id=123456" \
  --data-urlencode "responsetype=json"
```

Example Response

```
{
  "result": "success",
  "data": {
    "rows": [
      {
        "lead_id": "10001",
        "last_local_call_time": "2025-06-01 14:23:45",
        "loan_id": "LN123456",
        "phone_number": "5551234567",
        "state": "CA",
        "disposition": "NEW",
        "count": 0,
        "gmt_offset_now": "-8.00",
        "hopper_id": "5001",
        "alt_dial": "MAIN",
        "list_name": "Default Leads List",
        "list_id": "901",
        "priority": 99,
        "source": "WEBFORM",
        "numrows": 2,
        "delete": "<button class=\"btn btn-delete\"><i class=\"fa fa-trash\" aria-hidden=\"true\"></i></button>"
      },
      {
        "lead_id": "10002",
        "last_local_call_time": "2025-06-01 13:12:09",
        "loan_id": "LN654321",
        "phone_number": "5559876543",
        "state": "TX",
        "disposition": "CALLBK",
        "count": 1,
        "gmt_offset_now": "-6.00",
        "hopper_id": "5002",
        "alt_dial": "ALT",
        "list_name": "Follow-up List",
        "list_id": "902",
        "priority": 90,
        "source": "IMPORT",
        "numrows": 2,
        "delete": "<button class=\"btn btn-delete\"><i class=\"fa fa-trash\" aria-hidden=\"true\"></i></button>"
      }
```

```
    ],
    "headers": [
      { "title": "Loan ID", "field": "loan_id" },
      { "title": "Phone Number", "field": "phone_number" },
      { "title": "Disposition", "field": "disposition" },
      { "title": "Count", "field": "count" },
      { "title": "Source", "field": "source" },
      { "title": "List Name", "field": "list_name" },
      { "title": "Lead ID", "field": "lead_id" },
      { "title": "Delete", "field": "delete", "formatter": "html" }
    ],
    "html": "<div class=\"toggleTitlesAction tabulator-Y3Yc\" style=\"width: 90%\">...</div>",
    "content": "table"
  }
}
```


Response Fields

Field Name	Description
`lead_id`	Unique identifier of the lead
`last_local_call_time`	Timestamp of the last local call to the lead (if any)
`loan_id`	Vendor lead code (often a unique external ID like a loan or case ID)
`phone_number`	Lead's phone number
`state`	US State (if available) from lead data
`disposition`	Status or outcome of the last interaction (e.g., `NEW`, `CALLBK`, `SALE`)
`count`	Number of times this lead has been called
`gmt_offset_now`	GMT offset of the lead's time zone
`hopper_id`	Internal hopper ID (queue ID)

Field Name	Description
`alt_dial`	Alternative dialing method or flag
`list_name`	Name of the list this lead belongs to
`list_id`	ID of the list
`priority`	Lead priority in the hopper
`source`	Source of the lead (e.g., `WEB`, `IMPORT`)
`numrows`	Total number of rows returned (same for all rows, used for frontend)
`delete`	HTML snippet for a delete button (used in frontend UI)

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