

Get All Users

API: goGetAllUsers

Description

This API endpoint fetches a complete list of all user accounts in the system along with their associated details such as name, extension, campaigns, profile level, allowed companies, and specific permissions like inbound, dialer, and manual dial capabilities. It also returns the list of all available campaigns, preview campaigns and the total of users.

URL

<https://DOMAIN.croco-dial.net/goAPIv2/goUsers/goAPI.php>

Note: Replace `domain` with the specific domain you want to query.

Required Parameters

Parameter	Value	Description
goAction	goGetAllUsers	Action to retrieve all users in the system (Active and inactive ones).

Parameter	Value	Description
goUser	MyUser	API authorized user.
goPass	MyPass	Password for the API authorized user.
only_inactives	0	0 to show Active Users, or 1 to show Inactive Users.
responsetype	json/xml	Format of the response (<code>json</code> recommended).

Optional Parameters

Parameter	Value	Description
only_inactives	0 or 1	Use the value 0 to show Active Users, or 1 to show Inactive Users.

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://domain.croco-dial.net/goAPIv2/goUsers/goAPI.php?goAction=goGetAllUsers&goUser=MyUser&goPass=MyPass&responsetype=json"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goUsers/goAPI.php" \
-H "Content-Type: application/x-www-form-urlencoded" \
--data-urlencode "goAction=goGetAllUsers" \
--data-urlencode "goUser=MyUser" \
--data-urlencode "goPass=MyPass" \
--data-urlencode "responsetype=json"
```

Example Response

```
{
  "result": "success",
  "data": {
    "user_list": [
      {
        "user_id": 2222,
        "user": "Jhon.Exp",
        "name": "Jhon Example",
        "exten": 2222,
        "level": 1,
        "active": "Y",
        "campaign_id": "4460708090",
        "campaign_name": "...",
        "rank": 0,
        "profile_id": 22,
        "allowed_companys": ["AMI", "IST", "PTR"],
        "inbound": 1,
        "dialer": 1,
        "xfer": 1,
        "manual_dial_only": 0,
        "closer_campaigns": " AGENTDIRECT ",
        "agentcall_manual": "1"
      },
      ...
    ],
    "all_campaigns": [
      "SERVERS", "CUSTSERVICE", "COLLECTIONS", "NEWLOANS",
      ...
    ],
    "all_preview_campaigns": [
      {
        "campaign_id": "12345678",
        "campaign_name": "PAYMENTS"
      },
      {

```

```

    "campaign_id": "234567891",
    "campaign_name": "GENERAL"
  }
],
"total_users": 165,
"total_active_users": 165,
"total_inactive_users": 0
}
}

```

? Response Fields

Field	Description
user_id	Unique identifier for the user.
user	Username.
name	Full name of the user.
exten	User extension number.
level	Access level of the user.
active	Whether the user is active ("Y" or "N").
campaign_id	ID of the primary campaign assigned.
campaign_name	Name of the primary campaign.
rank	User rank (for prioritization).
profile_id	ID of the assigned user profile.
allowed_companys	List of companies the user has access to.
inbound	Inbound call permission (1 = Yes, 0 = No).
dialer	Dialer permission (1 = Yes, 0 = No).
xfer	Transfer permission (1 = Yes, 0 = No).
manual_dial_only	Whether the user is restricted to manual dialing only.
closer_campaigns	String of campaigns available for call transfers.
agentcall_manual	Indicates if manual agent calling is enabled (usually "1").

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