Get Specific Campaign Details

API: getCampaignInfo

Description

Retrieves detailed information about a specific campaign, including its settings, dial statuses, configurations, and associated transfer groups.

URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goCampaigns/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

Required Parameters

Parameter	Value	Description
goAction	getCampaignInfo	Action to retrieve campaign details and settings.

Parameter	Value	Description
goUser	MyUser	API authorized user.
goPass	MyPass	Password for the API authorized user.
campaign_id	MyCampaignID	The ID of the campaign you want to retrieve information for.
responsetype	json/xml	Format of the response (`json` recommended).

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php?goAction=getCampaignInfo&goUser=MyUser&goPass=MyPass&campaign_id=MyCampaignID&responsetype=json"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goCampaigns/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=getCampaignInfo" \
  --data-urlencode "goUser=MyUser" \
  --data-urlencode "goPass=Mypass" \
  --data-urlencode "responsetype=json" \
  --data-urlencode "campaign_id=11111111"
```

Example Response

```
{
  "result": "success",
  "data": {
    "campaign_id": "1234567",
    "campaign_name": "CUTSERVICE",
    "active": "Y",
    "dial_status_a": null,
    "dial_status_b": "",
    "lead_order": "DOWN_LAST_CALL_TIME",
    "hopper_level": 1000,
    "auto_dial_level": "3",
    "next_agent_call": "longest_wait_time",
    "local_call_time": "24hrs",
    "dial_timeout": 30,
    "dial_prefix": "903",
    "campaign_cid": "123456789",
    "campaign_script": "SCRIPT001",
    "campaign_recording": "ALLFORCE",
    "closer_campaigns": "AGENTDIRECT, CUTSERVICE",
    "drop_call_seconds": 1,
    "drop_action": "IN_GROUP",
    "wrapup_seconds": 0,
    "manual_dial_list_id": 999999999,
    "queue_priority": 50,
    "default_xfer_group": "AGENTDIRECT",
    "survey_method": "AGENT_XFER",
    "survey_dtmf_digits": "1238",
    "survey_xfer_exten": "8300",
    "use_internal_dnc": "Y",
    "manual_dial_timeout": "30",
    "three_way_call_cid": "CAMPAIGN",
    "three_way_dial_prefix": "903",
    "callback_days_limit": 0,
    "campaign_description": null,
    "campaign_calldate": "2025-05-07 11:51:49"
  },
  "campaign_type": "OUTBOUND",
  "custom_fields_launch": "ONCALL"
}
```

Response Structure

Field	Type	Description
`data`	`object`	Contains all the campaign details.
└─ `campaign_id`	`string`	Unique ID of the campaign.
└─ `campaign_name`	`string`	The name of the campaign.
└─ `active`	`string`	Whether the campaign is active (`Y`) or not (`N`).
└─ `dial_status_a` to `dial_status_e`	`string`	The dial statuses associated with the campaign.
└─ `lead_order`	`string`	Specifies the order of leads in the hopper.
└─ `hopper_level`	`number`	Number of leads loaded into the hopper.
└─ `auto_dial_level`	`string`	The auto-dial level for the campaign.
└─ `next_agent_call`	`string`	Specifies the method for the next agent call assignment.
└─ `local_call_time`	`string`	Time restrictions for dialing.
└─ `dial_timeout`	`number`	Time in seconds before the call times out.
└─ `dial_prefix`	`string`	The prefix added to dialed numbers.
└─ `campaign_cid`	`string`	Caller ID for the campaign.
└─ `campaign_script`	`string`	The script associated with the campaign.
└─ `campaign_recording`	`string`	Indicates the call recording policy.
└─ `closer_campaigns`	`string`	List of related closer campaigns.
└─ `drop_call_seconds`	`number`	Seconds before considering the call as "dropped".
└─ `drop_action`	`string`	Action to take when a call is dropped.
└─ `wrapup_seconds`	`number`	Time for agents to wrap up after a call.
└─ `wrapup_message`	`string`	Message displayed during the wrap-up.
└─ `manual_dial_list_id`	`number`	List ID for manual dialing.
└─ `queue_priority`	`number`	Priority of this campaign in the call queue.

Field	Type	Description
└─ `default_xfer_group`	`string`	Default transfer group for calls.
└─ `survey_method`	`string`	Method for handling survey calls (e.g., `AGENT_XFER`).
└─ `survey_dtmf_digits`	`string`	DTMF digits used for survey responses.
└─ `survey_xfer_exten`	`string`	Extension for survey transfers.
└─ `use_internal_dnc`	`string`	Whether the campaign uses the internal Do Not Call list (`Y` / `N`).
└─ `manual_dial_timeout`	`string`	Timeout for manual dial attempts.
└─ `three_way_call_cid`	`string`	Caller ID for three-way calls.
└─ `three_way_dial_prefix`	`string`	Dial prefix for three-way calls.
└─ `callback_days_limit`	`number`	Maximum days allowed for scheduled callbacks.
└─ `campaign_description`	`string`	Optional description of the campaign.
└─ `campaign_calldate`	`string`	The last call date for this campaign.
`campaign_type`	`string`	Specifies if the campaign is `INBOUND`, `OUTBOUND`, or `BLENDED`.
`custom_fields_launch`	`string`	Indicates if custom fields are launched during the call (`ONCALL`).

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