

# Outbound Call Detail Records

## API: outbound\_cdr

### Description

Fetch detailed records of outbound calls made through the last 24 hours or a specific time given. Results include per-call information like timestamp, caller, agent, disposition, campaign, and wait time. Also includes a summary of total and handled calls by campaign.

### URL

https://**DOMAIN**.croco-  
dial.net/goAPIv2/goReports/goAPI.php

**Note:** Replace `DOMAIN` with the specific domain you want to query.

### Required Parameters

Parameter	Value	Description
goAction	outbound_cdr	Action to perform
goUser	MyUser	API authorized user.
goPass	MyPass	Authorized user's password.
responsetype	json/xml	Format of the response ( <code>json</code> recommended).

## Optional Parameters

Parameter	Value	Description
tenant	['AAA', 'BBB']	A list of tenants to filter the results. (Three characters only)
profile	['LOANS', 'COLLECTIONS']	A list of profiles to filter the results.
fromDate	<code>YYYY-MM-DD</code>	The start date for the report. <b>If no date range is provided, the endpoint defaults to returning records from the last 24 hours.</b>
toDate	<code>YYYY-MM-DD</code>	The end date for the report.

**Note:** This endpoint uses body parameters for authentication instead of tokens or headers.

## Request Examples:

### GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goReports/goAPI.php?goAction=outbound_cdr&goUser=MyUser&goPass=MyPass&responsetype=json"
```

### POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goReports/goAPI.php" \  
-H "Content-Type: application/x-www-form-urlencoded" \  
--data-urlencode "goAction=outbound_cdr" \  
--data-urlencode "goUser=MyUser" \  
--data-urlencode "goPass=MyPass" \  
--data-urlencode "responsetype=json"
```

## Example Response

```
{  
  "result": "success",  
  "data": {  
    "rows": [  
      {  
        "call_date": "2025-05-02 06:58:53",  
        "src": "888888888888",  
        "dst": "33333333333",  
        "agent": "Agent.Example",  
        "campaign": "CAMPAIGN-1",  
        "call_type": "Dialer",  
        "disposition": "Voicemail",  
        "carrier_disposition": "Answer",  
        "term_reason": "AGENT",  
        "queue_time": "0",  
        "portfolio": "AAA",  
        "vendor_lead_code": "11111111-22222222...",  
        "lead_id": "11111111",  
        "list_id": "2222222222222222",  
        "entry_date": "2025-05-02 06:55:08"  
      },  
      {  
        "call_date": "2025-05-02 06:58:54",  
        "src": "22222222222",  
        "dst": "44444444444",  
        "agent": "Agent.Example",  
        "campaign": "CAMPAIGN-2",  
        "call_type": "Dialer",
```

```
    "disposition": "Voicemail",
    "carrier_disposition": "Answer",
    "term_reason": "AGENT",
    "queue_time": "37",
    "portfolio": "BBB",
    "vendor_lead_code": "22222222-33333333...",
    "lead_id": "22222222",
    "list_id": "3333333333333333",
    "entry_date": "2025-05-02 06:55:08"
  },
  ...
],
"headers": [
  ...
],
"summary_headers": [
  ...
],
"summary_rows": [
  {
    "campaign_name": "CAMPAIGN-1",
    "total_leads": 296,
    "dialable": 296,
    "pending": 0,
    "total_calls": 651,
    "dialer": 526,
    "dialed": 651,
    "manual_calls": 125,
    "handled_calls": 285,
    "total_removed": 0,
    "removed": 127,
    "remove_all_period": 127
  },
  {
    "campaign_name": "CAMPAIGN-2",
    "total_leads": 3031,
    "dialable": 3031,
    "pending": 2018,
    "total_calls": 1013,
    "dialer": 1010,
```

```
"dialed": 1013,  
"manual_calls": 3,  
"handled_calls": 661,  
"total_removed": 0,  
"removed": 11,  
"remove_all_period": 11  
},  
...  
]  
}  
}
```

---

Revision #12

Created 29 April 2025 20:11:27 by Admin

Updated 19 March 2026 20:09:35

fidentia