Outbound Call Detail Records

API: outbound_cdr

Description

Fetch detailed records of outbound calls made through the last 24 hours or a specific time given. Results include per-call information like timestamp, caller, agent, disposition, campaign, and wait time. Also includes a summary of total and handled calls by campaign.

URL

https://**DOMAIN**.croco-dial.net/goAPIv2/goReports/goAPI.php

> **Note:** Replace `DOMAIN` with the specific domain you want to query.

Required Parameters

Parameter	Value	Description
goAction	outbound_cdr	Action to perform
goUser	MyUser	API authorized user.
goPass	MyPass	Authorized user's password.
responsetype	json/xml	Format of the response (`json` recommended).

Optional Parameters

Parameter	Value	Description
tenant	['AAA', 'BBB']	A list of tenants to filter the results. (Three characters only)
profile	['LOANS', 'COLLECTIONS']	A list of profiles to filter the results.
fromDate	`YYYY-MM-DD`	The start date for the report. If no date range is provided, the endpoint defaults to returning records from the last 24 hours.
toDate	`YYYY-MM-DD`	The end date for the report.

Note: This endpoint uses body parameters for authentication instead of tokens or headers.

Request Examples:

GET:

```
curl -X GET "https://DOMAIN.croco-dial.net/goAPIv2/goReports/goAPI.php?goAction=outbound_cdr&goUser=MyUser&goPass=MyPass&responsetype=json"
```

POST (Form Data):

If you prefer to send the data as form parameters:

```
curl -X POST "https://DOMAIN.croco-dial.net/goAPIv2/goReports/goAPI.php" \
  -H "Content-Type: application/x-www-form-urlencoded" \
  --data-urlencode "goAction=outbound_cdr" \
  --data-urlencode "goUser=MyUSer" \
  --data-urlencode "goPass=MyPass" \
  --data-urlencode "responsetype=json"
```

Example Response


```
{
   "result": "success",
   "data": {
      "rows": [
         {
            "call_date": "2025-05-02 06:58:53",
            "src": "8888888888",
            "dst": "3333333333",
            "agent": "Agent.Example",
            "campaign": "CAMPAIGN-1",
            "call_type": "Dialer",
            "disposition": "Voicemail",
            "carrier_disposition": "Answer",
            "term_reason": "AGENT",
            "queue_time": "0",
            "portfolio": "AAA",
            "vendor_lead_code": "11111111-22222222...",
            "lead_id": "11111111",
            "list_id": "222222222222222",
            "entry_date": "2025-05-02 06:55:08"
         },
         {
            "call_date": "2025-05-02 06:58:54",
            "src": "2222222222",
            "dst": "4444444444",
            "agent": "Agent.Example",
            "campaign": "CAMPAIGN-2",
            "call_type": "Dialer",
```

```
        "disposition": "Voicemail",
        "carrier_disposition": "Answer",
        "term_reason": "AGENT",
        "queue_time": "37",
        "portfolio": "BBB",
        "vendor_lead_code": "22222222-33333333...",
        "lead_id": "222222222",
        "list_id": "33333333333333",
        "entry_date": "2025-05-02 06:55:08"
    },
  ...
],
 "headers": [
  ...
 ],
 "summary_headers": [
  ...
 ],
 "summary_rows": [
    {
        "campaign_name": "CAMPAIGN-1",
        "total_leads": 296,
        "dialable": 296,
        "pending": 0,
        "total_calls": 651,
        "dialer": 526,
        "dialed": 651,
        "manual_calls": 125,
        "handled_calls": 285,
        "total_removed": 0,
        "removed": 127,
        "remove_all_period": 127
    },
    {
        "campaign_name": "CAMPAIGN-2",
        "total_leads": 3031,
        "dialable": 3031,
        "pending": 2018,
        "total_calls": 1013,
        "dialer": 1010,
```

```
            "dialed": 1013,
            "manual_calls": 3,
            "handled_calls": 661,
            "total_removed": 0,
            "removed": 11,
            "remove_all_period": 11
          },
         ...
       ]
    }
}
```


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