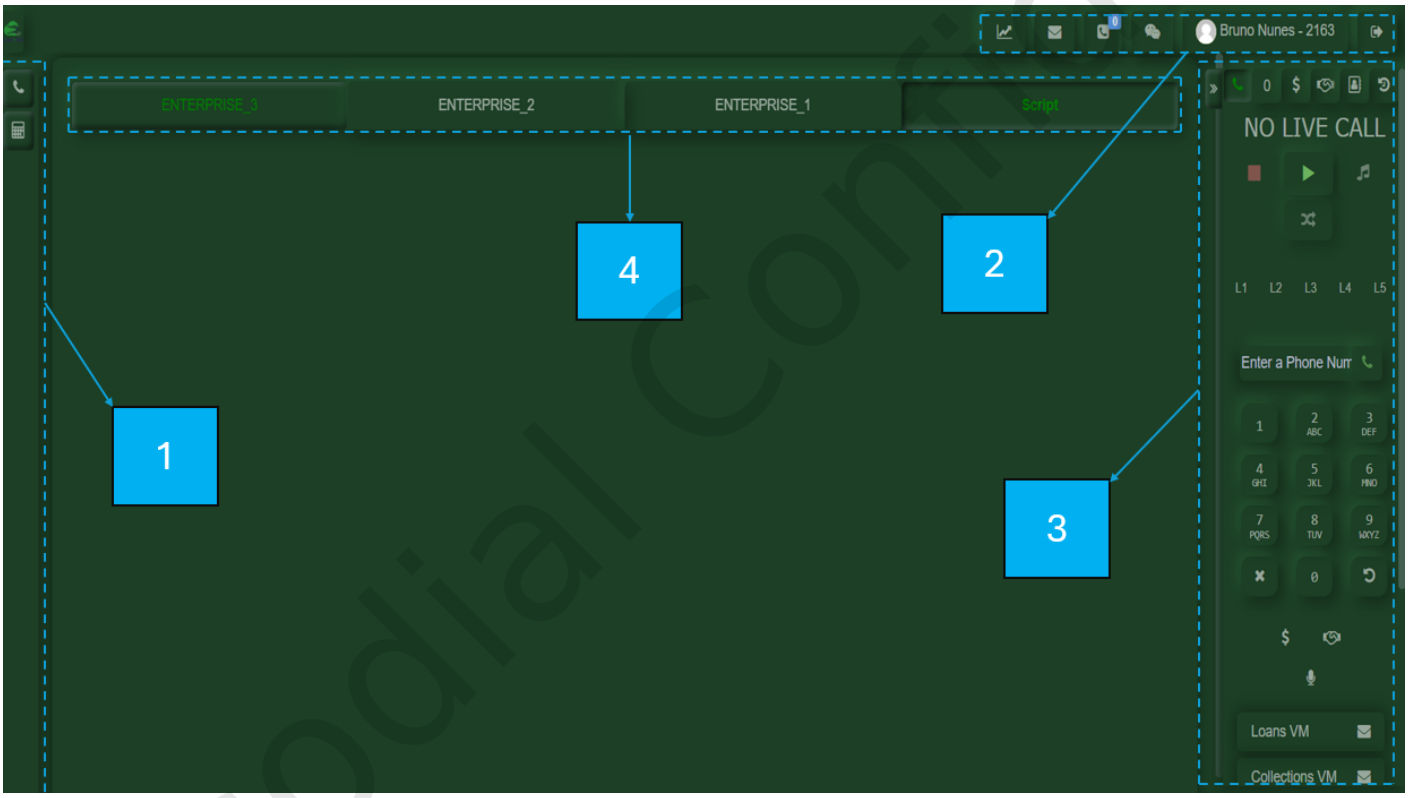
AGENT

1-On the lower-left side, you will find quick access shortcuts to a calculator and a button to return to the call controls.

2-On the upper-right side, you will find your customized user panel, where you can access your assigned daily metrics, including New Voiceline, Callbacks, your profile, and the logout option.

3-On the lower-right side, you will find your calling tool, which contains all the options required to make and receive calls.

4-In the central section, you will find the interchangeable CRM interface.



Confidential

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