Architecture Overview (High-Level)

Crocodial is built on a modular and scalable architecture that integrates multiple core components:

- **Dialing Engine:** Handles call distribution and dialing logic
- **Campaign Manager:** Controls campaign configuration and execution
- **Agent Interface:** Provides agents with real-time interaction tools
- **Supervision Module:** Enables monitoring and operational control
- **Data Layer:** Manages lead data, results, and reporting

This architecture ensures high availability, performance optimization, and seamless scalability.

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