Compliance Controls

This section ensures that campaign operations follow legal and regulatory requirements, helping maintain compliance and protect both the company and customers.

- **Abandon Rate Limits**
  Sets the maximum allowed percentage of abandoned calls, ensuring compliance with regulations and minimizing negative customer experience.
- **DNC Enforcement at Campaign Level**
  Ensures that contacts listed in Do Not Call (DNC) registries are excluded from the campaign, preventing unauthorized outreach.
- **Calling Time Restrictions by Region**
  Defines the allowed calling hours based on regional regulations, ensuring that calls are made only within permitted time frames.
- **Recording Consent Handling**
  Manages how consent for call recording is obtained and recorded, ensuring compliance with privacy and data protection laws.

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