Integrations

This section defines how the campaign interacts with external systems, enabling data synchronization and automated processes.

- **CRM Updates**
  Allows the system to send and update customer information in the CRM, ensuring that all interactions are properly recorded and kept up to date.
- **Webhooks for Events (Call Start, End, Disposition)**
  Enables real-time notifications to external systems when specific events occur, such as when a call starts, ends, or receives a disposition.
- **API Triggers for Campaign Control**
  Allows external systems to control campaign actions through API requests, such as starting, stopping, or modifying campaign behavior.

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