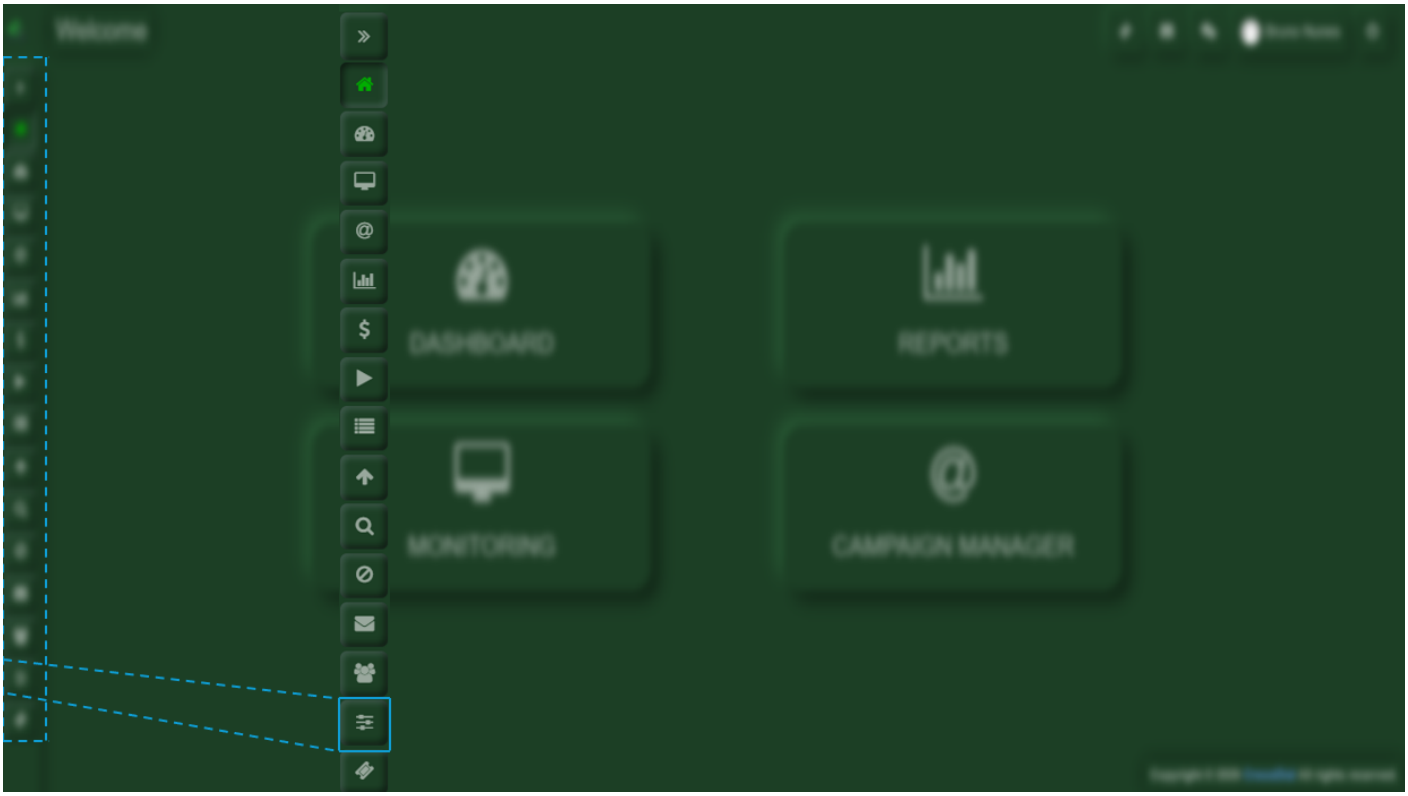
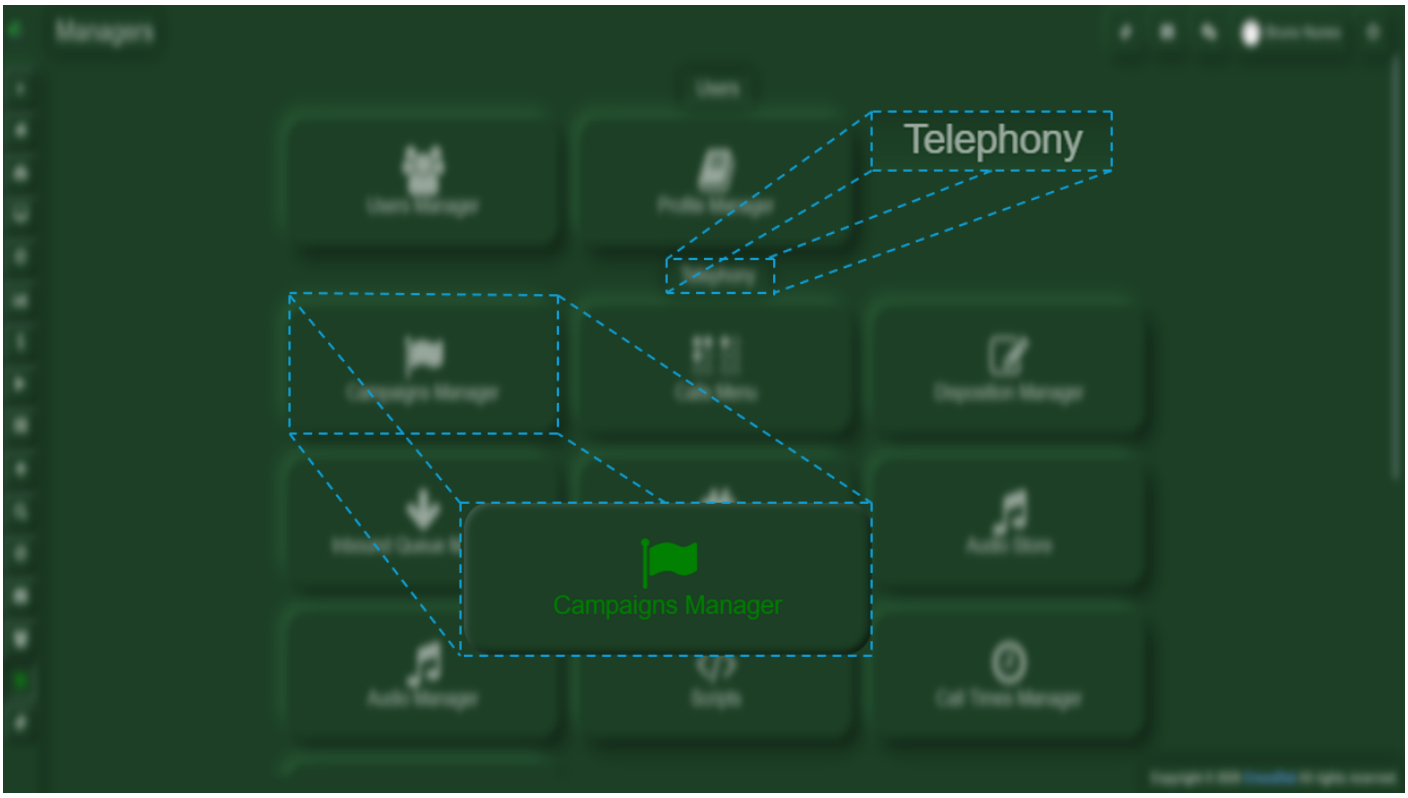
List of Campaigns

Once you are inside Crocodial, you will see the menu bar on the left-hand side. In this bar, you will find the **Manager** option. Upon selecting it, a menu with various options will be displayed.



In the menu that has opened, you must locate the **Telephony** section. Within this section, you will find an option called **Campaigns Manager**.



1. **Campaign Name:** The names will appear in blue; when selected, they will redirect you to the campaign settings.
2. **Change Dialer Method:** Allows you to modify the dialing method used for the campaign.
    1. Turn On Dialer
    2. Turn Off Dialer
3. **AMD**
    1. turn On AMD
    2. trun Off AMD
4. **Record Mix:** Allows you to manage or enable call recording settings.
    1. Turn On Record Mix
    2. Switch to Random Record Mix
    3. Switch Even Record Mix
5. **Dial Method:** Defines the dialing strategy used by the system.
    1. Switch to Power Dial
    2. Switch to Inbound/Preview
    3. Switch to Predictive
6. **Channels per Agent:** Defines the number of simultaneous call channels assigned to each agent.
7. **Action:** Provides available actions to manage or modify the campaign settings, there, you will select the option that has been specified according to the corresponding campaign.



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Revision #8
Created 20 March 2026 18:21:13 by Aldo
Updated 25 March 2026 16:58:40 by Bruno