

Scheduling and Time Windows

This section defines when the campaign is allowed to run, ensuring that calls are made only within the configured time frames.

- **Campaign Start/End Dates**

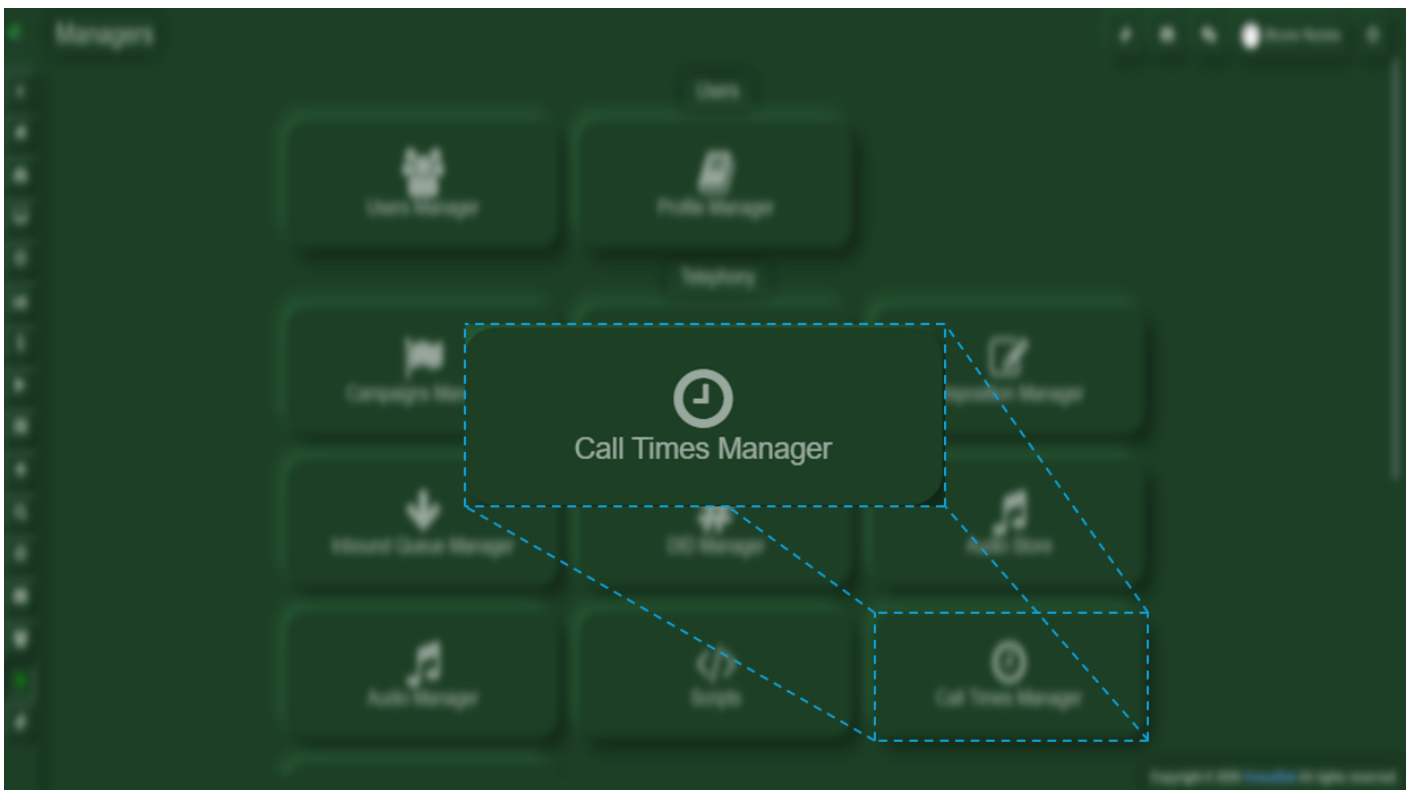
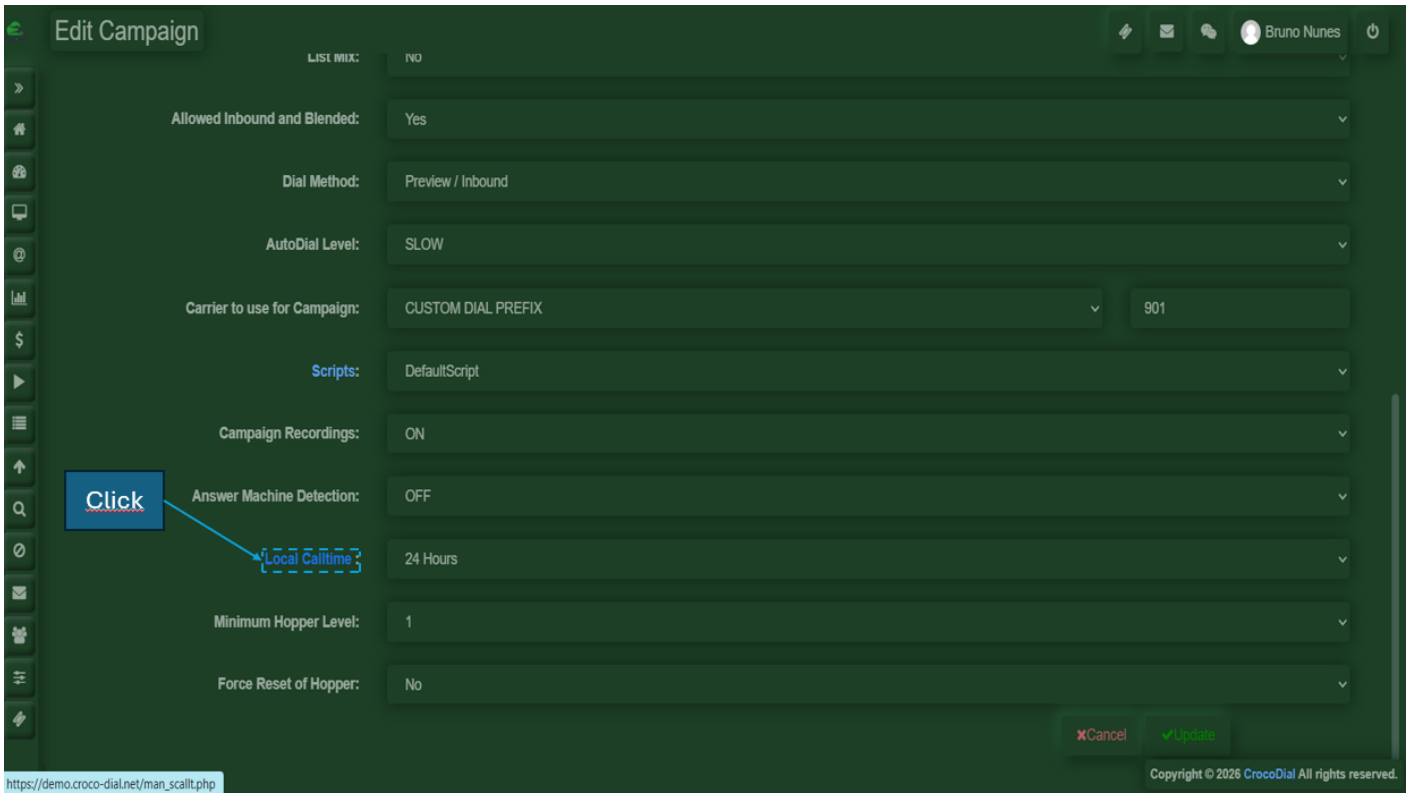
Defines the period during which the campaign will be active. Outside of these dates, no calls will be executed.

- **Daily Calling Windows**

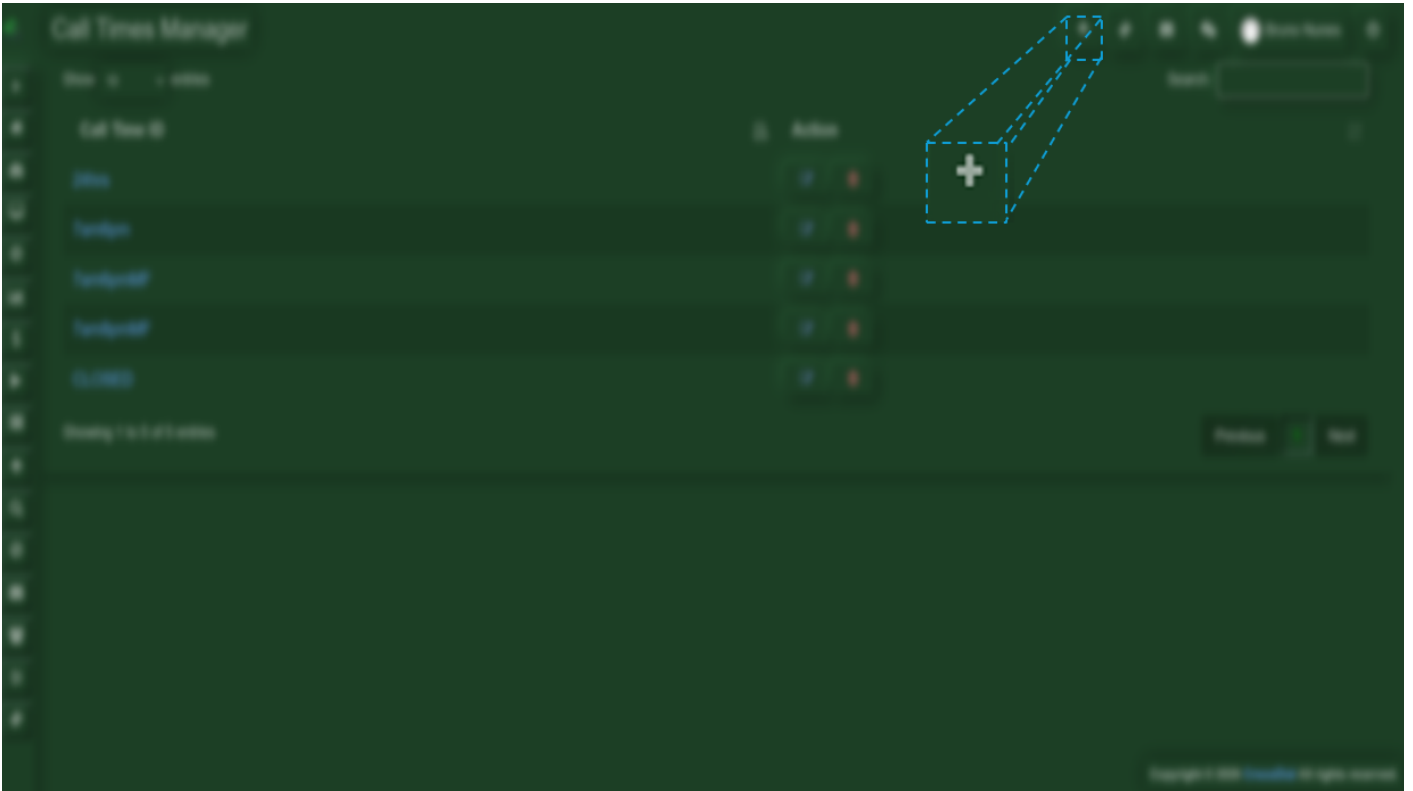
Specifies the hours of the day when calls can be made, helping control operations within allowed time ranges.

How to configure the campaign schedule.

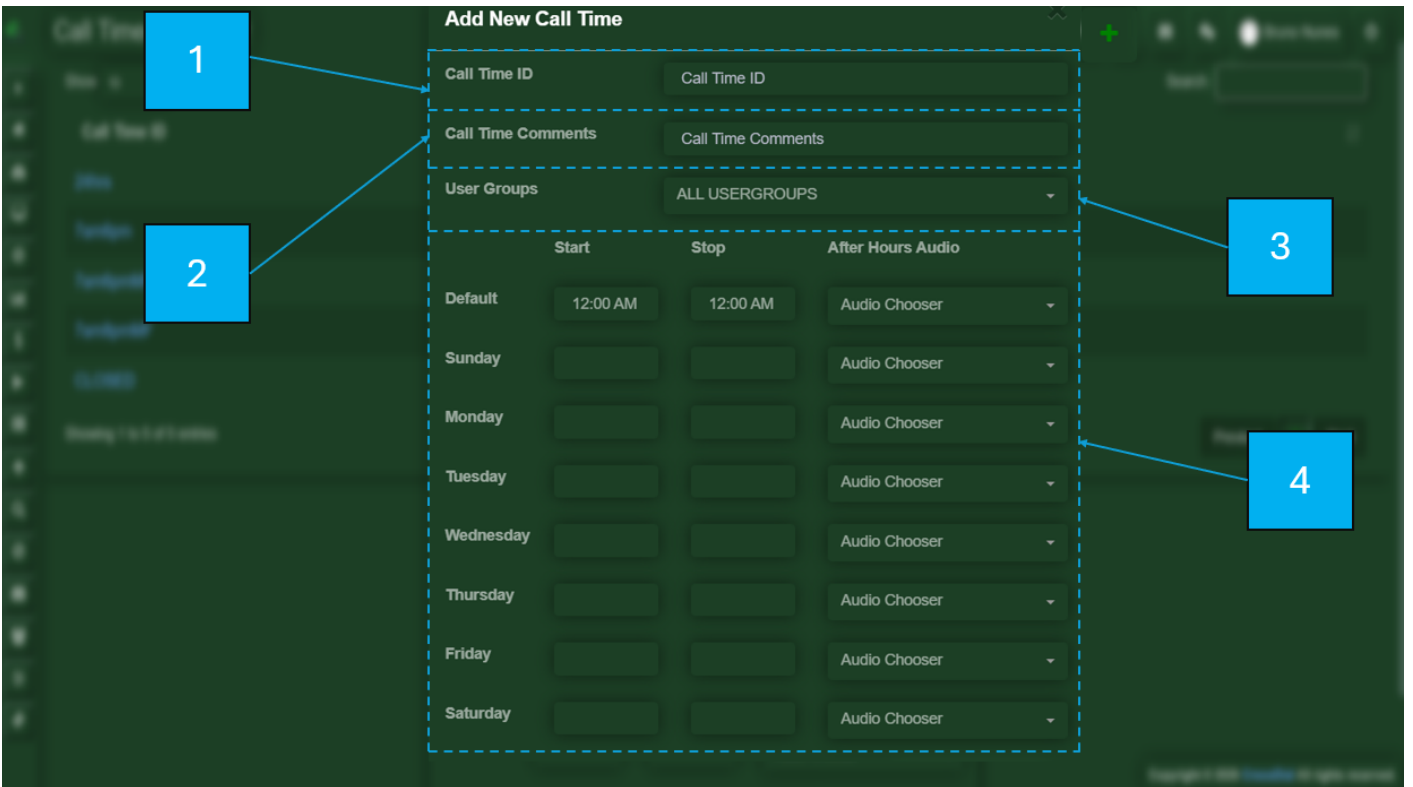
To modify or create a schedule for the campaign, you will need to edit the campaign and click on the blue text under the “Local Calltime” section, or access it through Managers → Telephony → Call Times Manager.



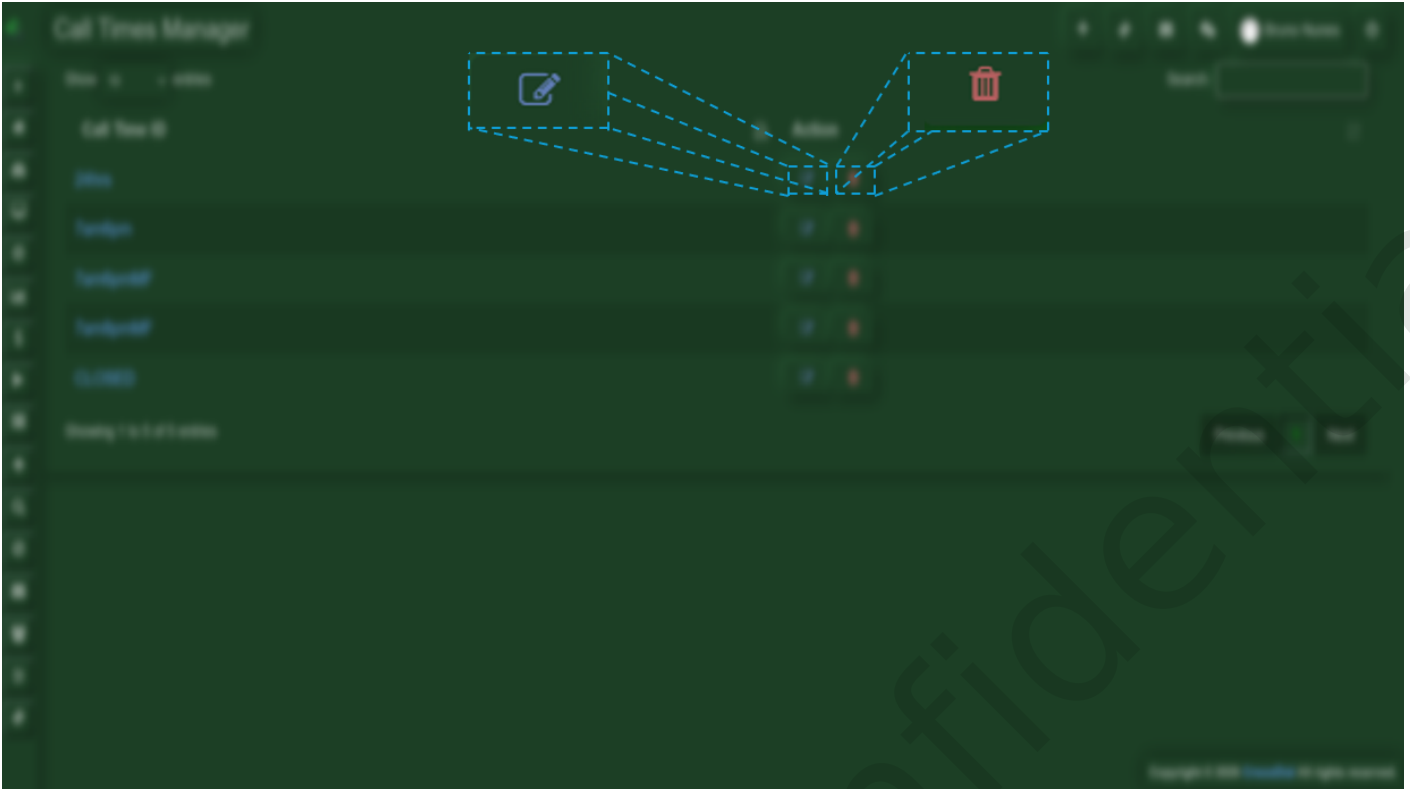
To add another time setting, you only need to click the plus (+) button located in the upper-right corner.



1. Call Time ID
2. Call Time Comments
3. User Groups
4. Days to which it will be applied



Delete and Edit



Revision #4

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Updated 30 March 2026 22:03:01 by Bruno