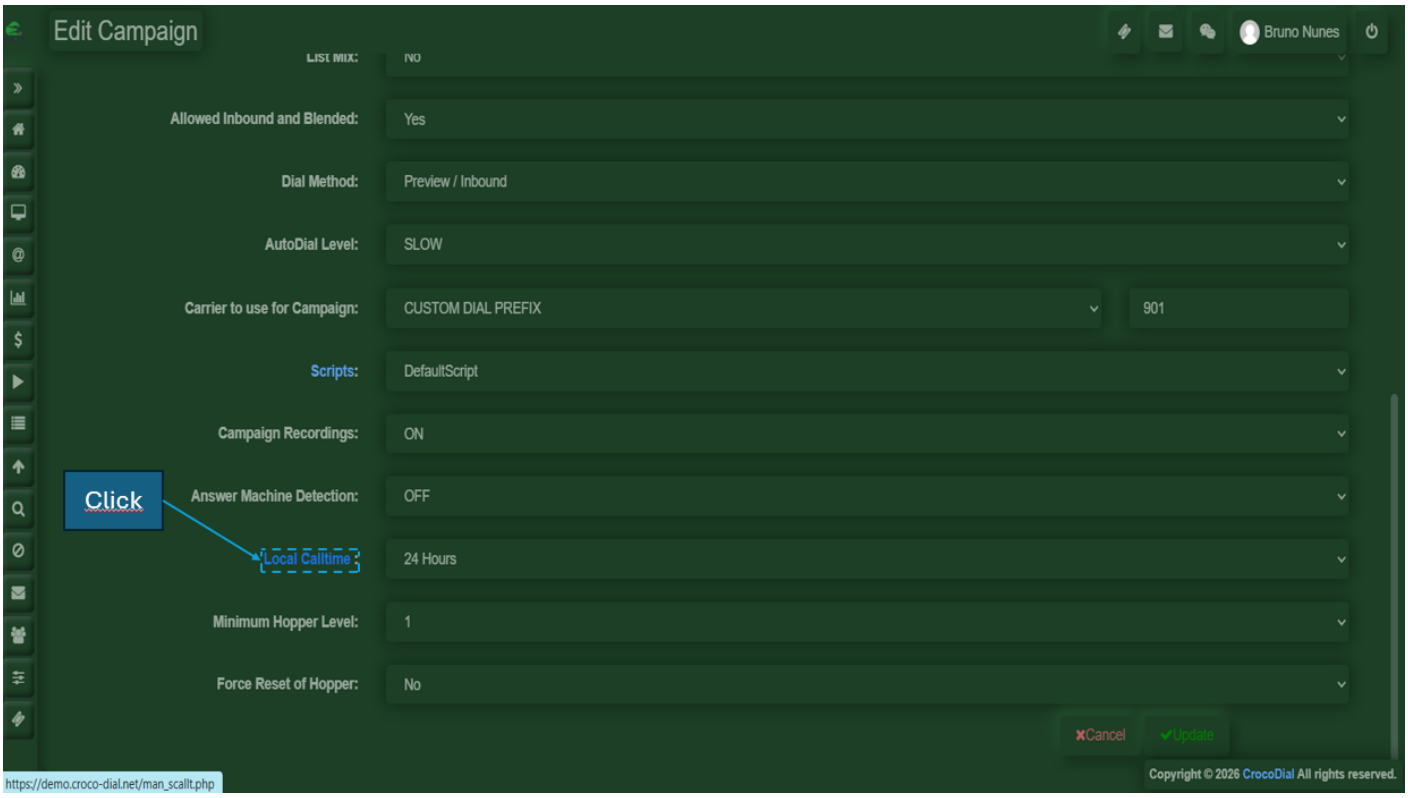
Scheduling and Time Windows

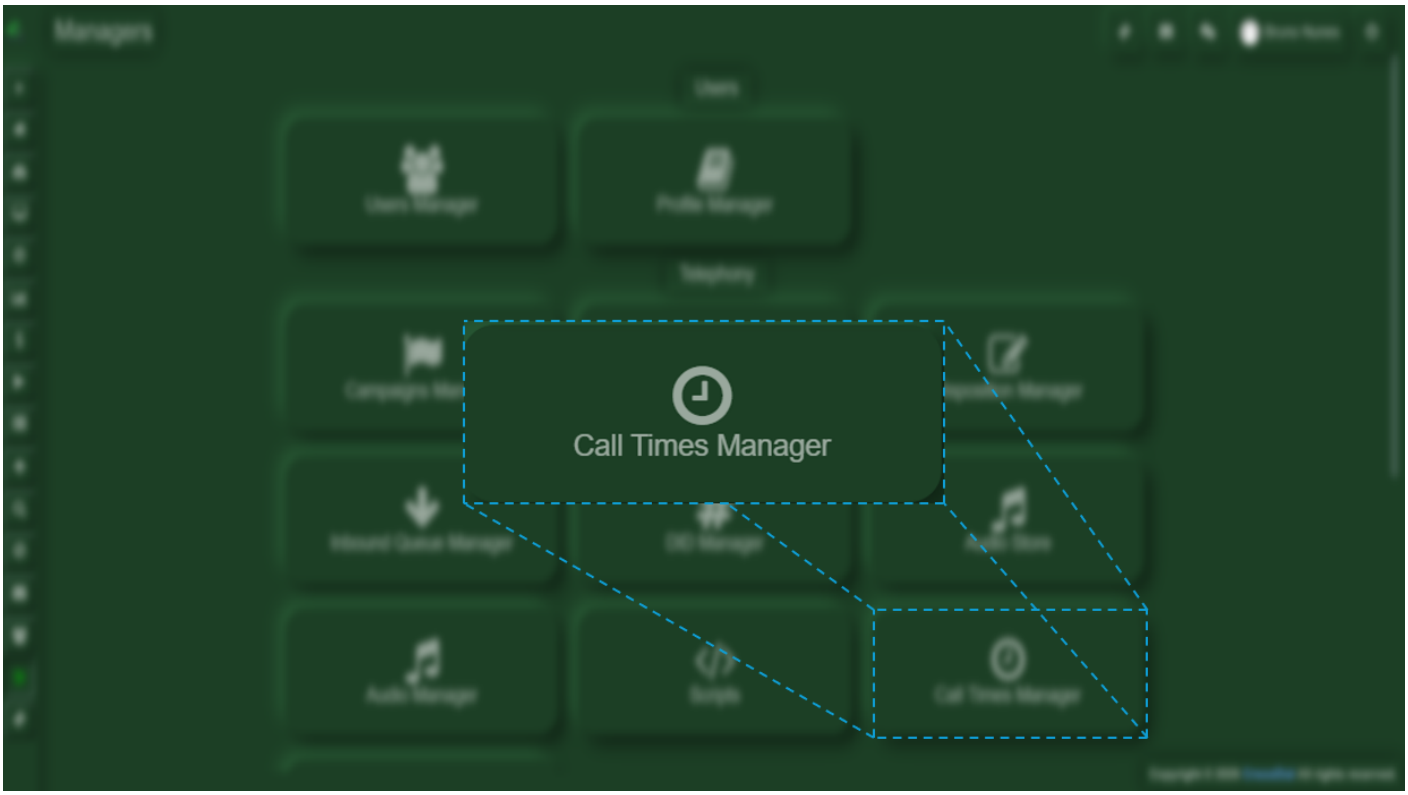
This section defines when the campaign is allowed to run, ensuring that calls are made only within the configured time frames.

- **Campaign Start/End Dates**
  Defines the period during which the campaign will be active. Outside of these dates, no calls will be executed.
- **Daily Calling Windows**
  Specifies the hours of the day when calls can be made, helping control operations within allowed time ranges.

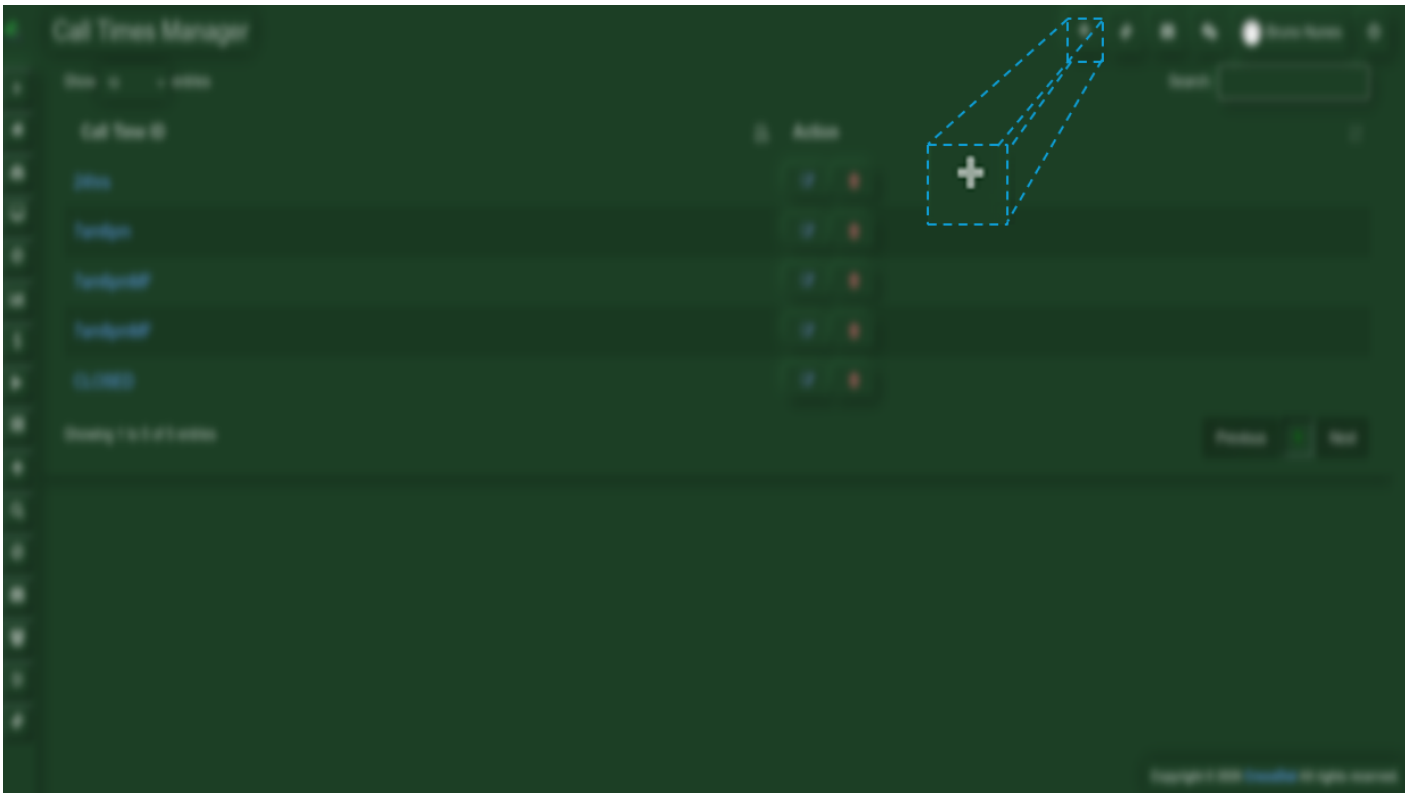
How to configure the campaign schedule.

To modify or create a schedule for the campaign, you will need to edit the campaign and click on the blue text under the “Local Calltime” section, or access it through Managers → Telephony → Call Times Manager.

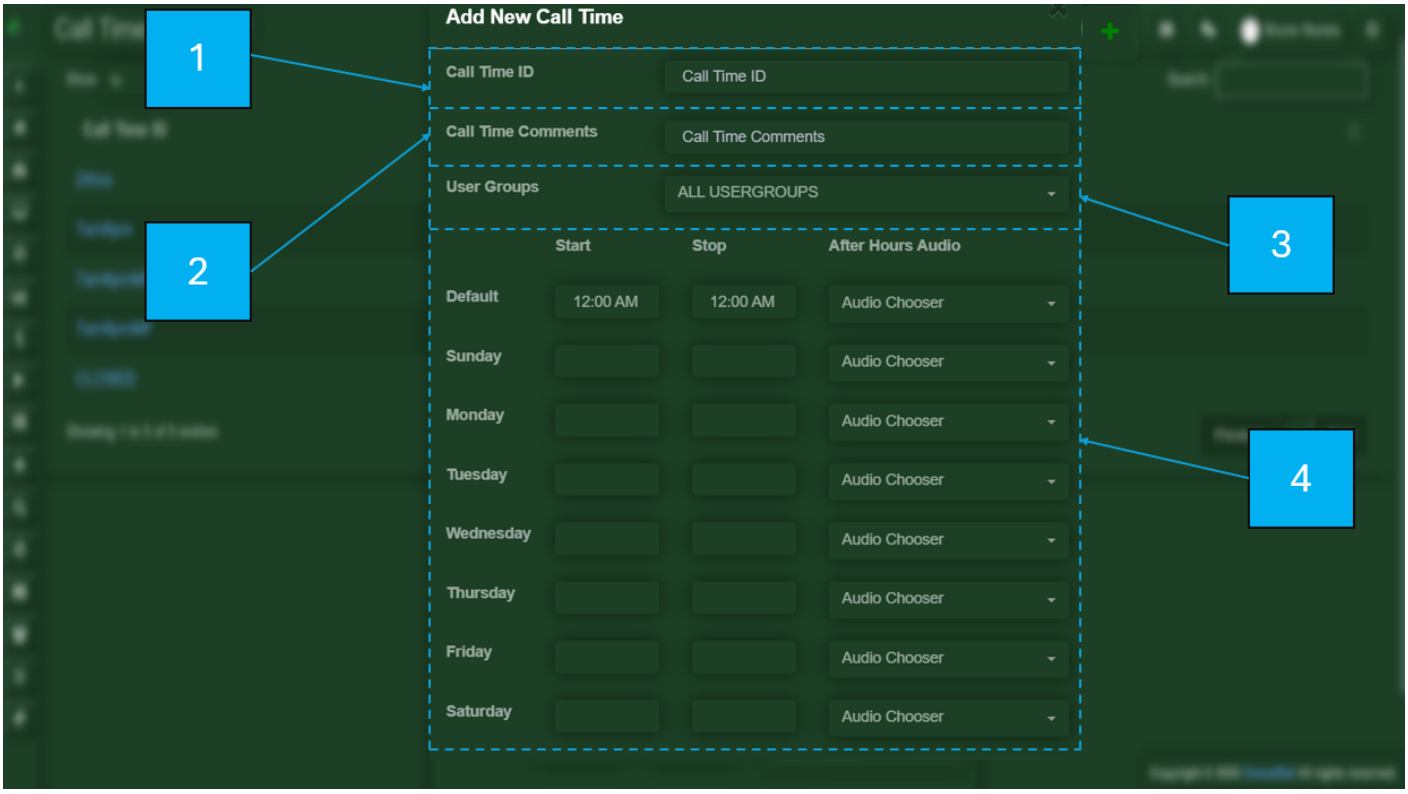




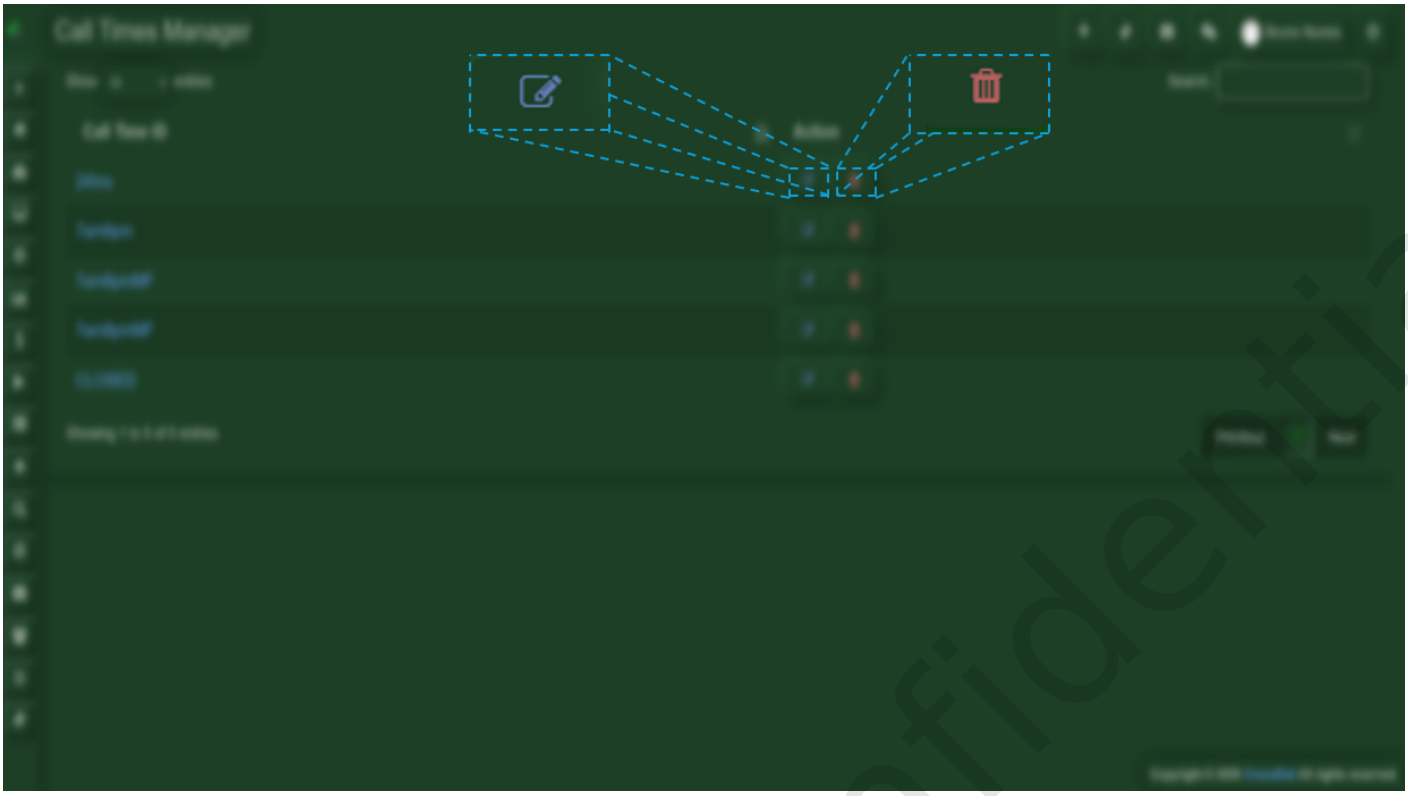
To add another time setting, you only need to click the plus (+) button located in the upper-right corner.



1. Call Time ID
2. Call Time Comments
3. User Groups
4. Days to which it will be applied



Delete and Edit



Confidential

Revision #4
Created 25 March 2026 16:50:57 by Aldo
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